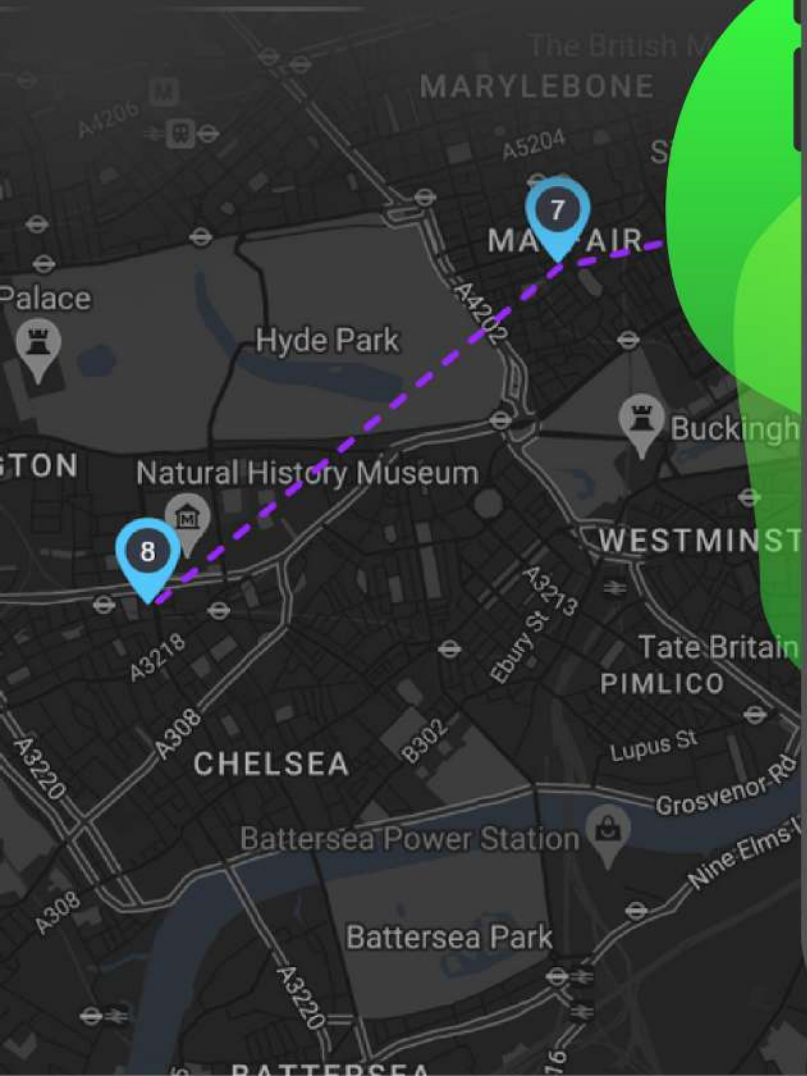
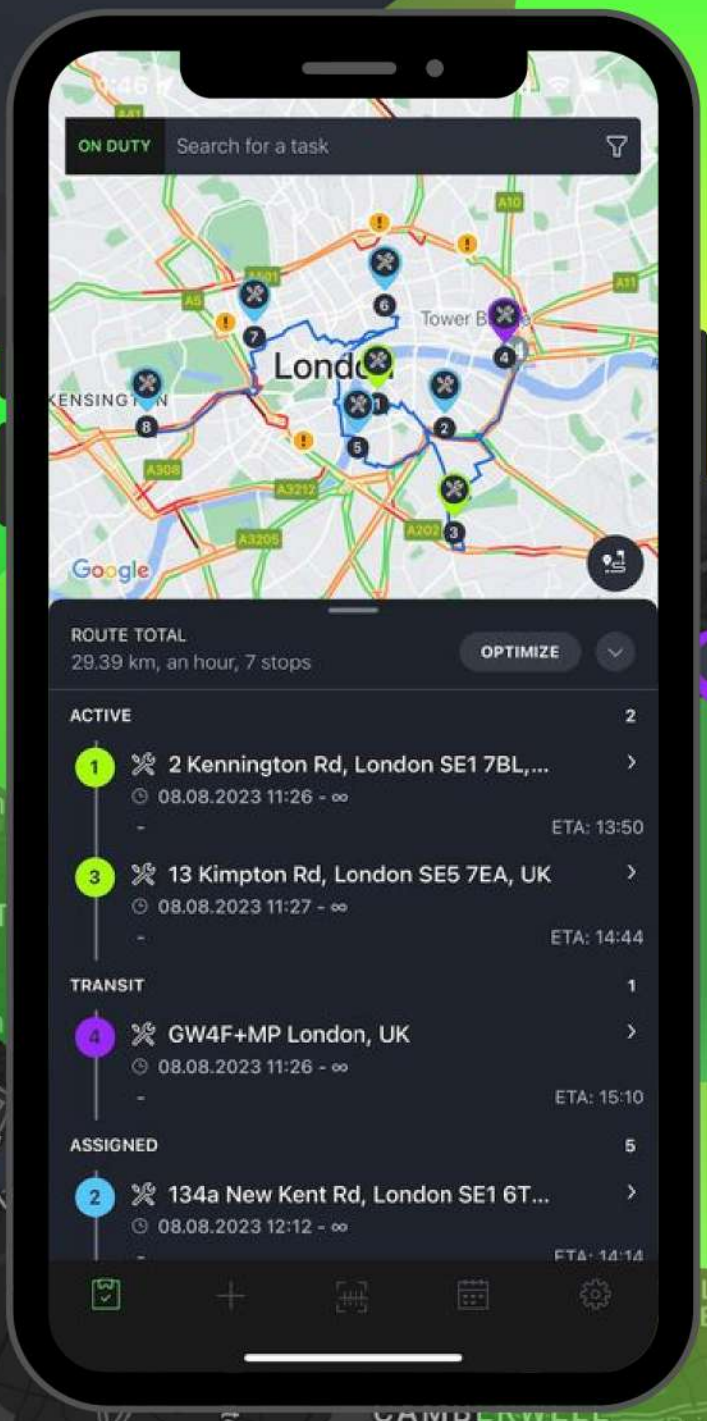
GSM tasks www.gsmtasks.com

HOW DO YOU ASSIGN TASKS TO EMPLOYEES IN THE FIELD?

SOFTWARE OVERVIEW





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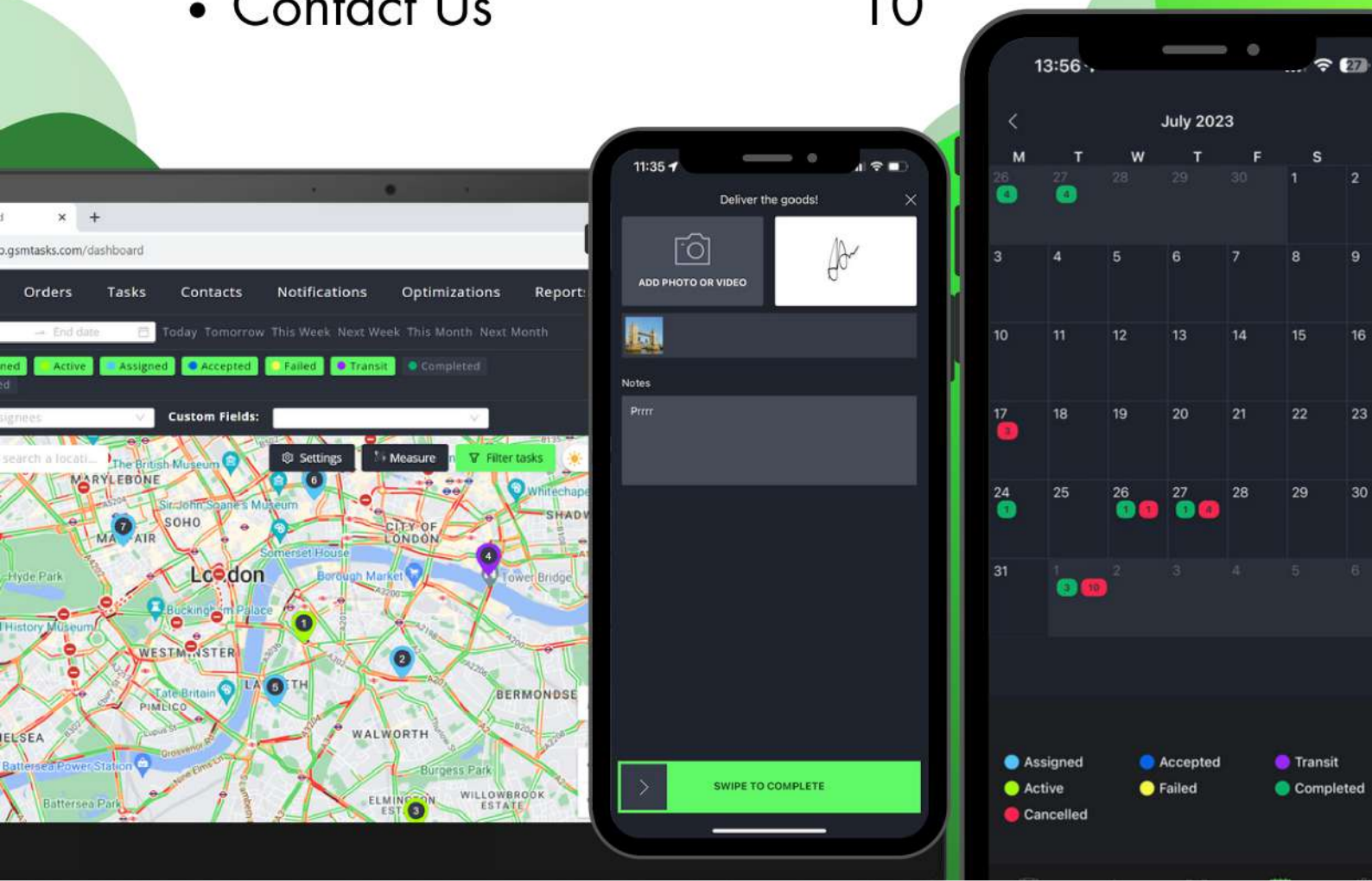
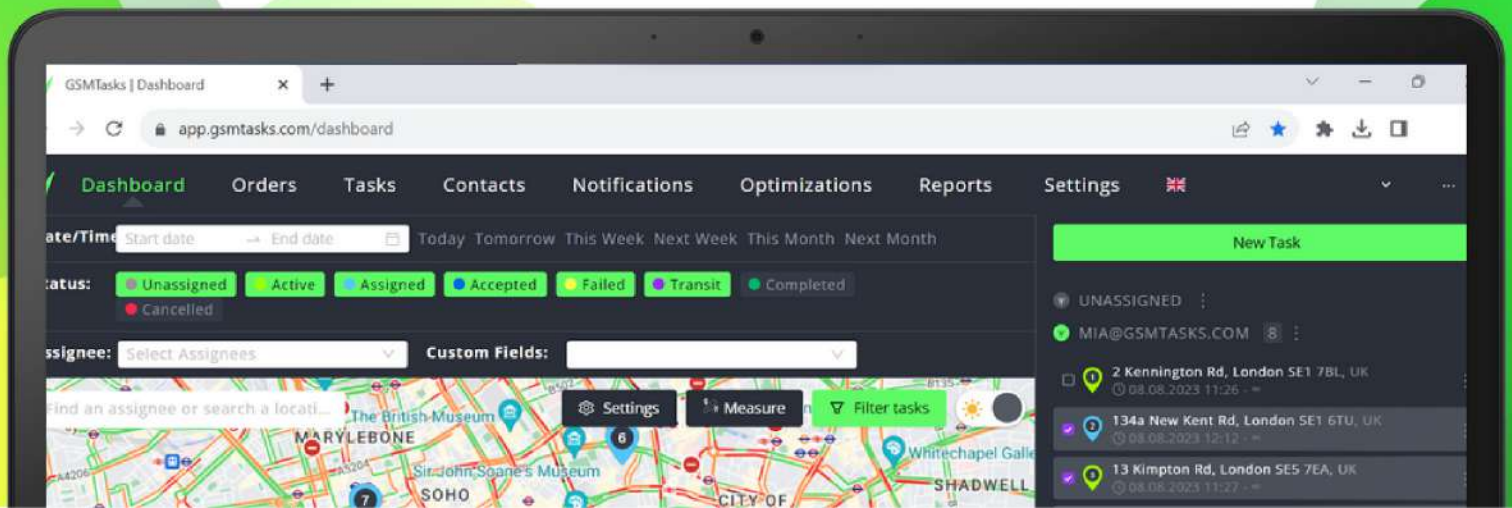


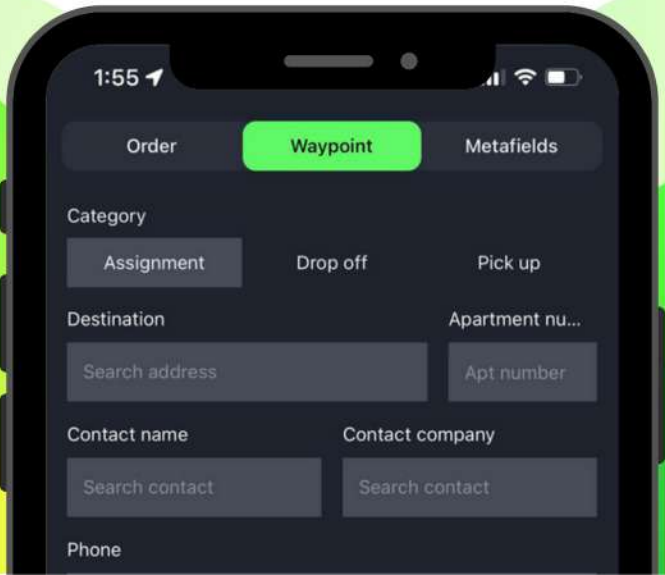
Web dashboard (admin use):

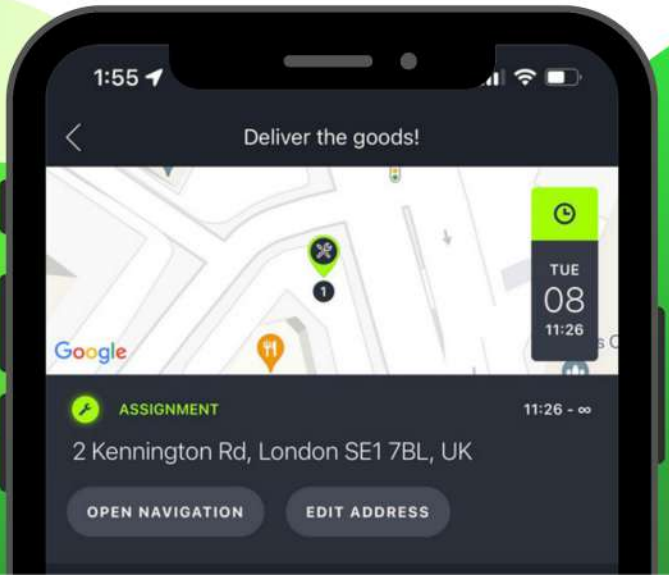
- **ROUTES/FOLDER** function
- **Calendar** view with reoccurring Tasks
- **Recurring Tasks**
- **Multi**-route **Optimization** with preview mode
- **Single** Route **Optimization**
- **Customizable** data layout
- **Search** and **filter** Drivers map view
- Filter **custom fields** (metafields)
- Backend **arrival time re-calculations** with **automated notifications** to customer
- Standard electronic **Proof of Deliver (e-POD)**
- **Auto-dispatch tasks** to closest driver
- Bulk **import/export** of **Tasks**
- Bulk **import/export** of **Contacts**
- **Drag and drop** task management/multi task trigger options
- **Data analysis**
- Overview of the **real-time** tasks statuses and the workers GPS location
- **Individual system admission** for your partners and clients



Mobile APP:

- **Calendar** view
- **Video** capture
- Live **ETA** visible
- Route **optimization**
- Task **creation**
- Task **reordering**
- Task **filtering**
- **Geotags** and **timestamps**
- **Barcode** scanning
- Capture **Custom Fields**
- Tap to **call/sms/email**
- Driver **notes**
- **Reattempt Jobs**
- **Live Route path** on map view
- **Custom data layout**
- **Signature** capture
- **Photo** capture
- **IOS/Android** supported
- GPS turn by turn navigation with **Waze, Goolge Maps, Sygic**





Tracking:

- **Customer Reviews** in Tracking link
- **LIVE queue number** and **estimated arrival time** calculations via Tracking link
- **White labelled** tracking page
- **LIVE tracking** in map view where the **customer** can **tap to call/sms** your **driver**

Integration

- **API**
- **Webhooks**
- **Plug and play** integration for **Woocommerce, Shopify, Magento**
- Integration with **GPS-tracking service Navirec**

Customization:

- **Custom fields**
- **Custom data layout** in web and mobile app
- **White labelled** notifications

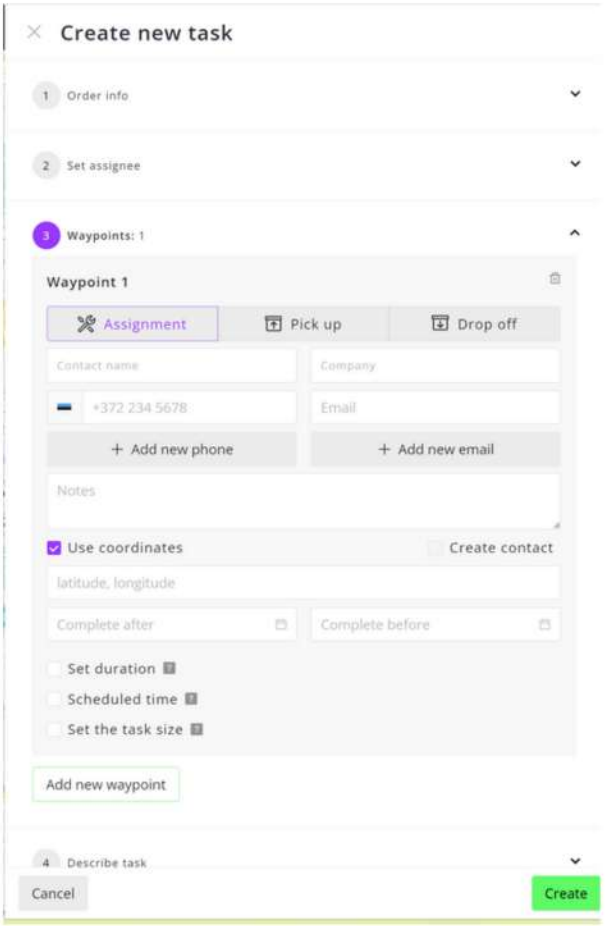
Special development:

- **E-mail parsing**
- **Custom digital forms**

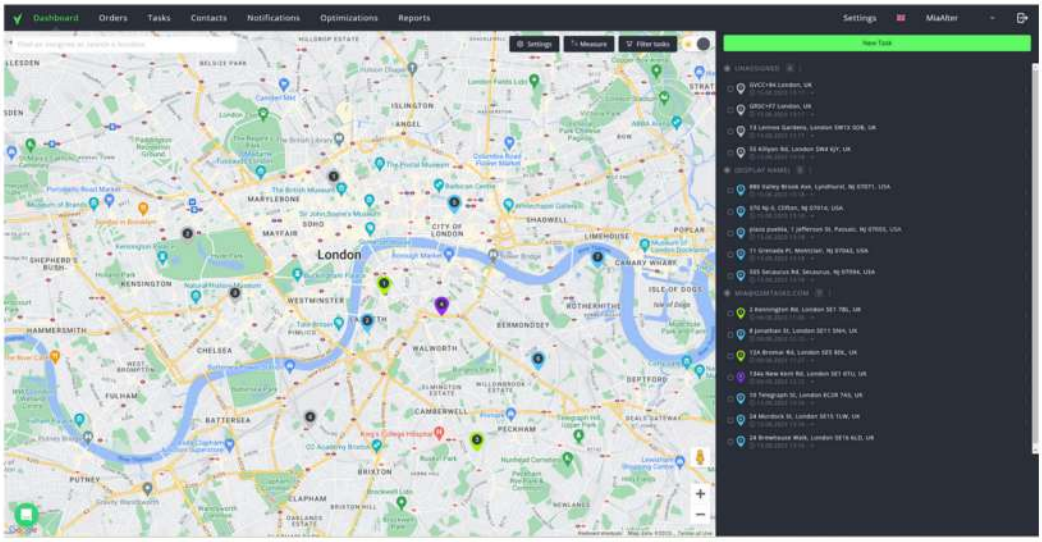
Tasks:

You can create new tasks **manually** or **import** them via **Excel** or **CSV** files.

Automate task creation using your **CRM system** or other **API integrations**!



Drivers are **visible** on the map in their **exact locations**!



Task states:

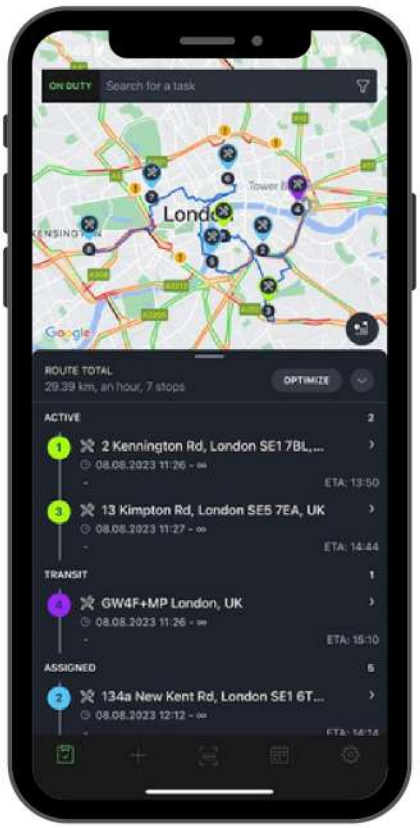
- Unassigned
- Active
- Assigned
- Accepted
- Failed
- Transit
- Completed
- Cancelled

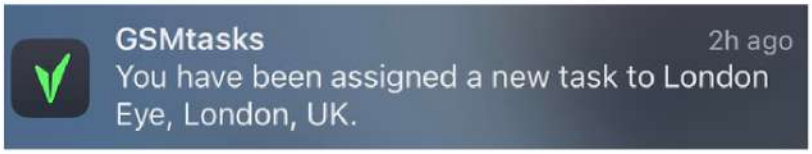
All tasks will be shown on your dashboard as a **list** and on the **map** in their **exact location**. The different **states** of tasks is shown by the **colour of their pin**, so you can **monitor** your drivers in **real time**!

Tasks:

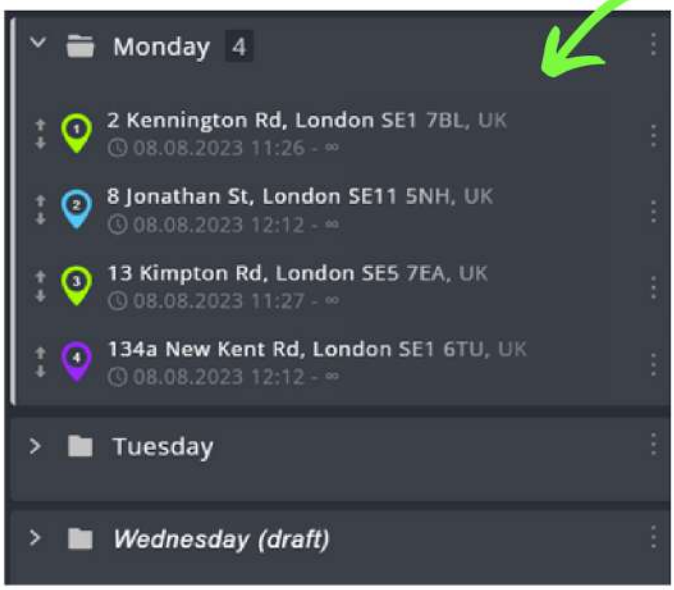
Recurring tasks can be scheduled **automatically** so you don't have to waste time entering the same task again and again.

Your workers will receive their tasks via the **GSMtasks app** and view all the task related information **conveniently** on their **smartphones** or **tablets**.





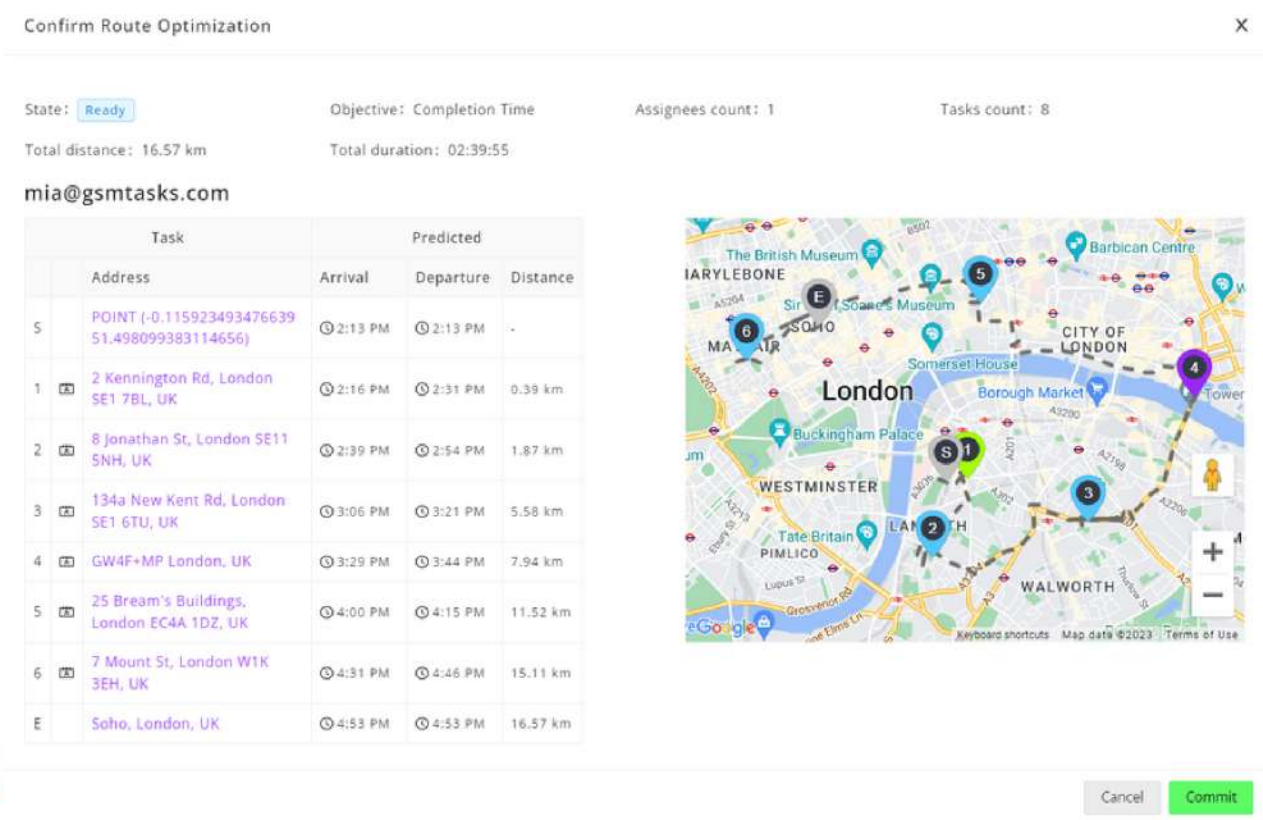
Workers get **push notifications** when there have been **changes to their tasks** so they can be **up to date** on any change of plans and act accordingly.



Make and use **folders** to **optimize** tasks for the future and **plan ahead**!

Create folders to the **unassigned category** to store all the tasks for a **certain date or location** and then **opitmize** them so that **multiple drivers** have a **efficient schedule**.

Route Optimization:



Optimizing tasks in GSMtasks is **simple**!

Preview your **optimization** to ensure everything is correct and to see the **estimated arrival** and **departure times**, **mileage** and **duration** of the trip.

You can take **different factors** into account such as **complete before** and **after's** and the **time** it takes to **complete** a task.

The system can **automatically optimize** tasks so you don't even have to click a button!

API integration:

GSMTasks can **interact** with almost all **business' software** through our **easy-to integrate APIs**!

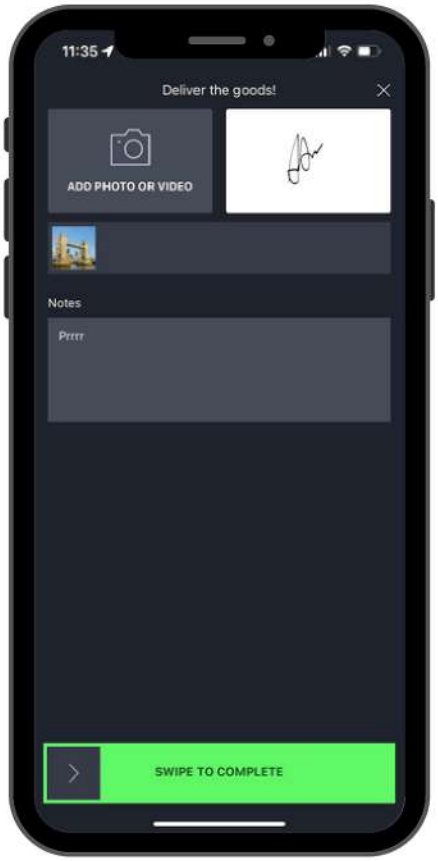
GSMTasks **APIs** are **easy** and **quick** for developers to integrate into your system. Using APIs you can **interact** with **GSMTasks data**, task management like **creating** or **editing tasks**, the **optimization feature**, **SMSs** to drivers **and more**.

Standard proof of deliveries and signatures:

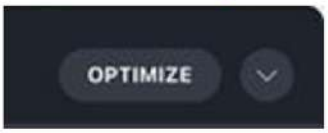
Proof of deliveries (PODs) can include **white washing** and **custom fields**!

Once the task has been done, your drivers can **collect a digital signature** from the customer and **send** the proof of delivery **immediately** to the costumer via the application.

Ditch the paper documents and go paperless!

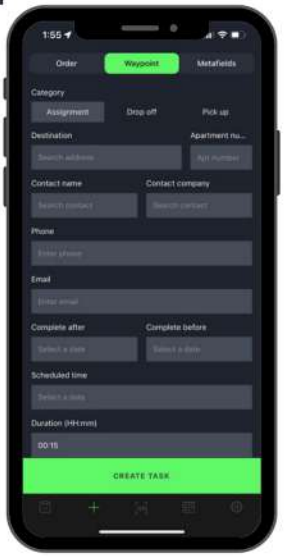


The app has **real time updates** and provides **push notifications** to drivers when **plans change**!



Workers can **reorder and optimize** their tasks if **allowed** by managers

Workers can **create tasks** and check their **calendar** to see their plans for the future!



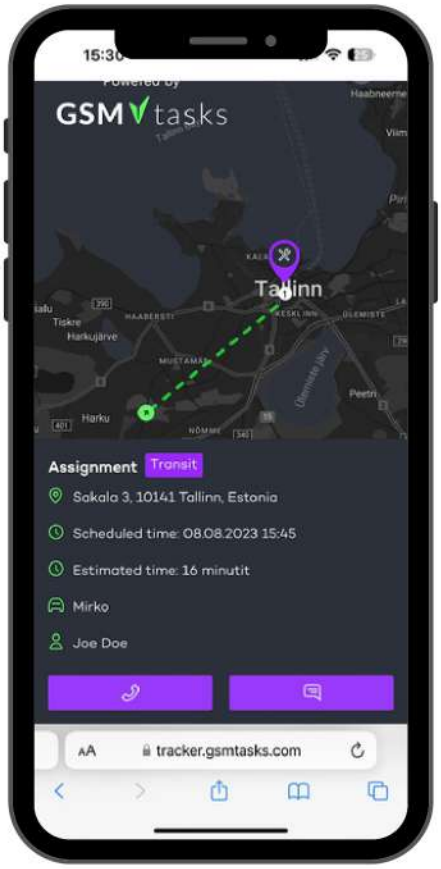
They can easily navigate to the destination with the help of **Google Maps, Waze** and **Apple Maps.**

Customers get **trigger based notifications** informing them about **when the driver will arrive!**

Available on IOs and Android!

Download on the App Store

GET IT ON Google Play



Notifications:

You can send **tracking links** to **customers** to keep them **informed** every step of the way!

Trigger-based SMS and **e-mail notifications** inform your customers when your employees start and complete tasks, are on their way and much more.

POD's, SMS's, trackers and **emails** can be **white labelled**!

E-mails can be set up using **your company's colors** and **logo (white washing) !**

Hello Grete,
It's your Lola's driver here, I am on my way to you with your order.

You can check in on my progress using this tracking link: https://gsmtasks.com/track/dd9bea64-29cf-484c-bc22-33f-f151e575c47/ , which will also give you an estimate delivery time.
Not going to be in? Please get in touch and we can try to reschedule a more convenient time for you.

GSM tasks www.gsmtasks.com

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Home

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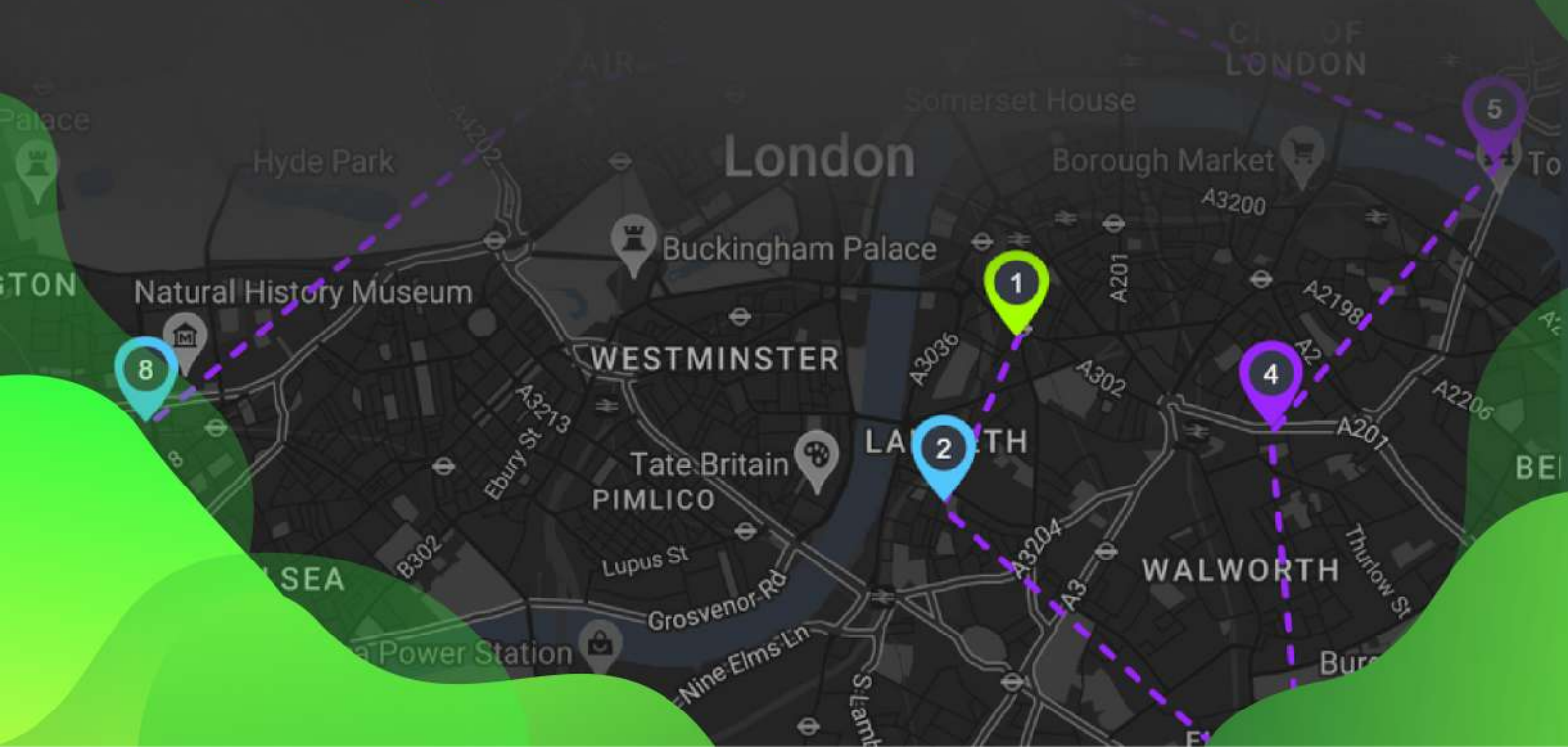
Success stories

API for developers